

## S3 - Safe Sex Store Shipping, Payment and Return Policies

### Payment Options:

Visa or Mastercard. You must provide the V-Code on the back of your card to complete the sale. All transactions are verified against the cardholder's billing address. We use Go Daddy as our secured server to transfer your account number. Your purchase appears as BAK, Inc. on your statement.

### Packaging and Delivery:

ALL packages are sent in UNMARKED, DISCREET boxes and addressed from BAK, Inc. Our primary method of shipping is US Postal Service Priority Mail unless otherwise indicated. Alternate / overnight delivery can be requested in the "special instructions" section on the order form during checkout. Additional shipping charges will be added to your order. Orders are shipped in plain packaging from BAK, Inc. and will arrive in 5 to 7 business days. Overseas orders are processed at the company's discretion.

#### Which package is from S3?

Order with confidence and security. ALL packages are sent in UNMARKED, DISCREET boxes and addressed from BAK, Inc.



### Returns / Exchanges:

By law, our products cannot be returned or exchanged as they are considered health care products. This policy is in place for your protection. All battery-operated products are tested for quality prior to shipping to ensure working order before the product is sold. Remember to fill out the manufacturer warranty cards. If a problem occurs with your purchase, contact our company and will be happy to assist you.

### Out-of-Stocks:

Occasionally BAK, Inc. experiences out-of-stocks from our distributors and manufacturers. If an item is unavailable, it will be indicated in the product description with an icon that reads "temporarily out-of-stock". In the unlikely event that an out-of-stock item is not labeled as such, BAK, Inc. will contact you via email. At this point, you have the option of waiting, altering or canceling the order. If multiple items are ordered, we will ship in stock items immediately. We do not hold orders.

**Corporate Name:** BAK, Inc (d.b.a. S3: Safe Sex Store) All written correspondence with customers will be addressed from BAK, Inc.